

Gateway - North Tyneside Council

The Gateway Team operates from a telephone contact centre based at Cobalt Business Park.

- Gateway contact centre is the first point of contact for social care referrals for both children and adults. Our fully trained staff will listen to your enquiry and deal with it as efficiently as possible by offering advice & information, signposting to help you to help yourself or referral to one of our specialist teams if this option isn't right for you.
- The Welfare Assistance team deliver the local welfare provision service to ensure that customers are assisted at times of crisis and to enable them to build resilience for the future



C 0191 643 2777 (office hours) or 0330 333 7475 (evenings and weekends)

children and adults contact centre @northtyneside.gov.uk

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Quadrant East, 16 The Silverlink North West Allotment NE27 0BY

(intersection) my.northtyneside.gov.uk

Last Updated - 24th May 2023

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Services

Advice, Information & Signposting Service Referral Service for Health & Social Care Local Welfare Provision

Events

No Events

Activities

No Activities

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