



Living Well North Tyneside

Supporting Health and Wellbeing

- sensory impairment
- ASC (Autistic Spectrum Condition).

We have a wealth of experience working with adults and children with the above conditions.

Inspected by CQC we received a 'Good' rating in all 5 categories and were accredited by CHAS (Contractors Health and Safety) in May 2018.

We support clients within their own homes maintaining their own tenancies (Supported Living). We also provide enablement / floating support to clients who require minimal support to access the community.

The services we provide, to adults and young people, are highly individualised and promote the independence of the clients being supported.

We enable clients to actively participate in their communities including supporting them with employment or education opportunities and accessing leisure activities. We have provided jobs coaching services, supporting clients to complete application forms and prepare for interviews. Coaching involves appearance, correct clothing, practising interview techniques and responses to questions, travel training etc. Once successful at getting the job, support is given to the client to enable them to become competent in the required tasks. Support is withdrawn at the pace appropriate to the clients' needs.

ID Support aims to:-

- Develop, enhance and maintain the quality of life of clients
- Embrace equality and value difference
- Work in partnership with others, including families and professionals
- Be open and honest
- Adopt a 'can do' culture
- Listen to what clients say and act on it
- Work in a flexible manner, to maximise the potential of Individual Service Funding (ISF)

Our services include:-

- Supporting people to access community facilities which may include leisure, employment and education.
- Supporting clients to live in their own homes with twenty four hour support where necessary, including waking night or sleep over support, with minimum restrictions on their choices and activities
- Working in partnership with other support organisations
- Tailoring a package of care, tailored to meet individual client's needs
- Building around the skills and abilities of clients and promoting the goal of empowering individuals to achieve their full potential.

- Consulting with clients, and their families, maintaining confidentiality as appropriate
- Following Mental Capacity Legislation, ensuring Best Interest decisions are made when necessary.

We are open 9-5 Monday to Thursday and 9-4.30 Friday. We can be contacted by e-mail at any time and will get back as soon as possible.

For more information please visit our website here



ASC (Autistic Spectrum Condition) | learning disabilities | community care | physical disabilities |
sensory impairment | support worker | care worker | community support | autism



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